



mobile mini

## **Doing Business With WillScot Mobile Mini**

We're dedicated to making doing business with WillScot Mobile Mini secure and simple for you. Inside you will find detailed information related to invoicing, payments and insurance. WILLSCOT

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### Invoice Services and Payment Options

### **EFFECTIVE JANUARY 1, 2022**

Electronic delivery is the most efficient option to receive your invoices, although you still have the option to receive paper invoices. To ensure electronic delivery of your invoices, consider setting up a generic email that can be monitored by more than one of your employees.

Billing Cycle:	WillScot Mobile Mini generates invoices on the first day of the rental cycle. The day you take delivery generally determines the start of your rental cycle. Each subsequent billing cycle, WillScot Mobile Mini will send an invoice which is due according to your terms. Our standard billing cycle is 28 days, and our standard payment terms are Net 10.			
Purchase Orders:	If your invoice requires reference to a purchase order, please submit a copy of your purchase order to <b>purchaseorders@mobilemini.com</b> .			
Sales Tax:	To claim exemption from sales tax assessment, please email a copy of your valid sales tax exemption or direct pay authorization to <b>billingres@mobilemini.com</b> . Customers may remain liable for sales taxes imposed prior to WillScot Mobile Mini's receipt of valid exemption documentation.			
Paper Check Fee:	Payments received by check may be subject to a \$10.00 paper check fee, applied to your account. There is one fee per check received. This charge does not apply to ACH or credit card payments made on our MM Connect portal.			
Interest Charges:	If payments are not received within the agreed upon terms, the balance due will be subject to interest charges at 1.5% per month, per past due invoices on each contract.			
Late Charges:	If payments are not received within the agreed upon terms, a late charge of \$35.00 per delinquent contract will be applied to your next cycled invoice on that contract.			
Personal Property Fee:	WillScot Mobile Mini charges a fee on rentals in states that have a personal property tax as a cost of doing business in those states.			
Other Fees and Charges:	WillScot Mobile Mini charges a fee on storage containers in Arkansas, California, Colorado, Michigan, Missouri and Nevada related to the cost of doing business in those states.			

#### PAYMENTS

Electronic funds transfers (ACH), bank to bank, are the most efficient and cost-effective way to make payments. For customers that prefer other payment methods, payments can also be made by credit card or ACH via MM Connect, our secure online payment portal, or by traditional paper checks mailed to the appropriate lockbox address below. Please do not send checks to any other address other than our lockboxes. Regardless of the payment method you choose, we are always here to help. Paper check processing fees may apply.



Lien Waivers:

Submit all lien waiver requests and questions directly to: lienrelease@mobilemini.com.

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### **Invoice Services and Payment Options**

### **PAYMENT OPTIONS**

1. Direct Payment Preferred Method	Electronic payment initiated by your Accounts Payable department through your bank. When pay- ing via ACH, a remittance advice must be sent to <b>cashws@willscot.com</b> at the time of payment for accurate posting.					
	USD PAYMEN	ITS	CANADIAN PAYMENTS			
	Bank Name: Bank Address:	Bank of America 231 S. LaSalle Street,	Bank Name: Bank Address:	Bank of America National Association, Canada Branch 181 Bay Street, 5th Floor		
	Account Name: ABA Routing:	Chicago, IL 60697 Williams Scotsman, Inc 071000039	Account Name:	Toronto ON M5J 2V8 Williams Scotsman of Canada Inc. (Mobile Mini of Canada ULC)		
	Account: SWIFT Code: Wire Routing:	81889-03200 BOFAUS3N 026009593	Account Currency: Account Number: Bank ID:	· · · · · · · · · · · · · · · · · · ·		
			Bank Transit: SWIFT Code:	56792 BOFACATT		
2. Online Payment	WillScot Mobile Mini offers a self-serve option for you to view, print, and pay your invoices free of charge					
	The MM Connect customer portal allows you to:					
			formation			
	<ul> <li>Easily import and download information</li> <li>View, print and pay invoices online via ACH or credit card</li> </ul>					
	Pay multiple invoices at once					
	<ul> <li>Make an online payment, review invoices, or sign up for electronic invoicing</li> <li>Enable automatic recurring payment using the Auto Pay feature</li> </ul>					
	To enroll, all you need is your account name and number, or the last four digits from a payment method on file.					
	MM Connect Portal: portal.mobilemini.com					
	Any questions or problems regarding your account can be addressed by our dedicated customer service team. Contact us directly at 800-456-1751 or at <b>mobilemini.com</b> .					
3. Paper Check	Please mail all paper check payments directly to WillScot Mobile Mini's lockbox address:					
Payment*	USD PAYMEN	ITS	CANADIAN F	PAYMENTS		
	William Scotsm DBA Mobile Min P.O. Box 91975 Chicago, IL 606	i	Williams Scotsr WSMM C/O 9116 P.O. Box #4090 Toronto, Ontario	STN A		
	*Paper check processing fees may apply.					
	If you have any questions or need additional assistance, contact our customer service team at 1-800-456-1751 or <b>billingres@mobilemini.com</b> .					

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### **Customer Insurance Certificate Requirements**

#### **INSURANCE REQUIREMENTS**

Lessor Requirements:	If you do not wish to participate in our Loss Limitation Waiver (LLW Program), WillScot Mobile Mini requires evidence of property coverage for all equipment and value added products. Please see below for the attached Insurance Certificate Requirements. Learn more about our LLW Program at <b>mobilemini.com/content/limited-liability-waiver</b>
	In addition, evidence of General Liability is required as listed below. Please direct all insurance related inquiries to: <b>insurance@mobilemini.com</b>

Certificate Type	Acceptable	Required Amount Per Occurrence	Other Requirements	WillScot Mobile Mini Must Be Listed As	NOT Acceptable Coverage Types
General Liability	• General Liability	• \$1,000,000	<ul> <li>Policy Number</li> <li>Coverage Term</li> <li>Our Customer has to be the insured.</li> </ul>	<ul> <li>Certificate Holder</li> <li>Additional Named Insured</li> </ul>	<ul> <li>Personal Liability</li> <li>Auto Liability</li> <li>Worker's Compensation</li> </ul>
Property	<ul> <li>Inland Marine</li> <li>Contractor's Equipment</li> <li>Equipment Floater</li> <li>Renters or Rental Equipment</li> <li>Scheduled Equipment</li> <li>Special or Special Perils</li> </ul>	• Full Replacement Value	• Policy Number • Coverage Term	• Certificate Holder • Loss Payee	• Personal Property

Note: If you require a WillScot Mobile Mini certificate of insurance, please email: riskmanagement@mobilemini.com

#### **INSURANCE GLOSSARY**

 Blanket Coverage:
 Provides insurance coverage for all units the customer is renting | leasing from WillScot Mobile Mini, Inc.

 Individual Coverage:
 Provides insurance coverage for specific units or locations.

 Additional Insured:
 Additional insured for liability and Loss Payee for property enables WillScot Mobile Mini to work directly with the customer's insurance carrier in the event of a claim.

This document is provided for informational and convenience purposes only and does not constitute a contract. Provisions in this document are subject to change. Customers are advised to refer to their lease agreement for details concerning required insurance coverage as the provisions in the lease agreement take precedence. WillScot Mobile Mini is not an insurance provider or broker so customers should refer any questions regarding insurance coverage, type or definitions to their agent / broker or provider.

### WILLSCOT

# *mobile mini* Customer Support and Service

Our people, our temporary offices, portable storage and containment solutions, and our network of locations – everything about WillScot Mobile Mini is Ready to Work. So let's get started!





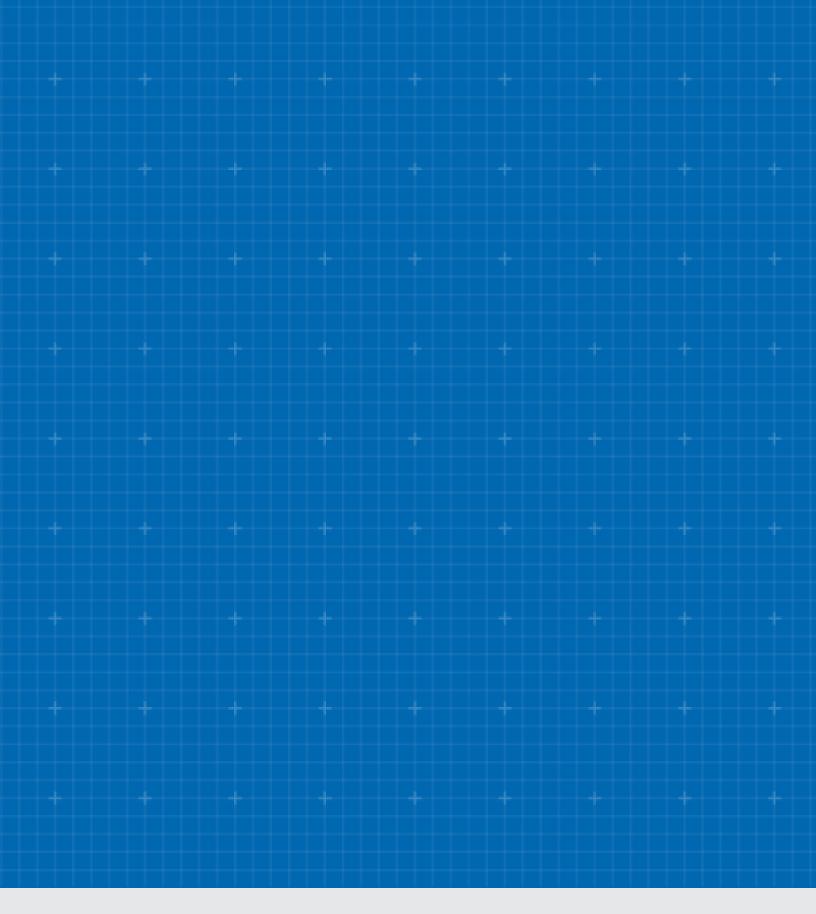
Give us a call at: 1-800-456-1751

- For Service related requests, please select option 1.
- For Sales related requests, please select option 2.



You can also chat on our website: mobilemini.com/customer-care

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WillScot | Mobile Mini Corporate Headquarters 4646 E Van Buren St Suite 400 • Phoenix, AZ • 85008